

# Return and Refund Policy

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Thank you for shopping at 365Because.com.au

We trust you will enjoy the experience of creating your very own personalised gift just as much as you'll enjoy giving it. Follow 365Because on Facebook and Instagram for tips and ideas on how to complete your special kit today.

At 365Because we understand that people may change their minds or that situations change. Should you find your circumstances have changed or you're simply not entirely satisfied with your purchase, we're here to help.

## Returns

You will have 15 calendar days to return an item/s from the date you purchased it.

To be eligible for a return, your item must be unused and in the same condition as that you received it. Your item/s must be in the original packaging and your item/s need to have the receipt of proof of purchase.

All 365Because kits must be returned in the original postage box. You will be responsible for your own postage costs.

## Refunds

Once we receive your item/s, we will inspect it and notify you that we have received your returned item/s. We will immediately notify you on the status of your refund.

Should your return be approved, we will initiate a refund to your credit card (or original method of payment). This will normally take a few days to show in your account as it will depend on your card issuer's policies.

## Shipping

365Because will not be responsible for paying your returned shipping costs. All shipping costs are nonrefundable.

If you have any questions on how to return your item to us, please contact us.



Alexandra Oliver  
Founder